



# Michigan Osteopathic Association

April 23, 2020

Greetings Component Society Presidents,

As information on the Coronavirus 2019 (COVID-19) from around the world is shared, the MOA is aggregating data, announcements and changes in requirements. Our organization remains committed to providing you with up-to-date information. We have outlined the following key areas to help you navigate through these difficult times. **Up to date information is available at:**

<https://www.domoa.org/covid-19>

## **COVID-19 HOTLINES**

- MDHHS COVID-19 Emergency Laboratory Network Emergency Hotline **888-277-9894** Clinicians should call this number to have the patient's symptoms and risk factors assessed against the prioritization criteria. If the patient meets criteria, MDHHS will provide instructions for obtaining laboratory testing
- MDHHS Coronavirus COVID-19 Information Hotline: **888-535-6136** (8am- 5pm) For general information on COVID-19 and how the state is working to lessen the risks and limit the spread
- Centers for Disease Control: **800-232-4636** For general information on COVID-19 on a national and worldwide level

## **COVID-19 VOLUNTEERS**

[www.michigan.gov/fightcovid19](http://www.michigan.gov/fightcovid19) has options for Healthcare Providers, Public Health & Community volunteers. The site also links for donating PPE materials and a link to the Red Cross for blood donations.

## **COVID-19 TESTING**

- If you have a patient that needs to be tested contact the local health department of the patient's county of residence before testing. [https://www.michigan.gov/mdhhs/0,5885,7-339-73970\\_5461\\_74040---,00.html](https://www.michigan.gov/mdhhs/0,5885,7-339-73970_5461_74040---,00.html)

## **TELEHEALTH SOLUTIONS**

Webinar to understand how to get started:

[https://osteopathic.org/practicing-medicine/providing-care/covid-19-resources/telemedicine\\_trashed/telemedicine-webinar/](https://osteopathic.org/practicing-medicine/providing-care/covid-19-resources/telemedicine_trashed/telemedicine-webinar/)

Companies offering Telehealth solutions:

<https://www.medic.md>

<https://www.eclinicalworks.com>

Documenting a telehealth visit:

Recommendation - "This encounter took place via [indicate method] during the COVID-19 pandemic. The duration of the encounter was [indicate minutes]. The patient consented verbally to this encounter."



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## WEEKLY COVID-19 WEBINAR SERIES

**WHAT:** The MOA has partnered with HCPM and Practice Transformation Institute to present weekly webinars on topics surrounding the COVID-19 pandemic and its impact on your practice.

**WHEN:** The four-part series began on **Thursday, April 16, 2020, at 7:00 pm**

***Subsequent webinars in the series will be held every Thursday, from 7:00pm – 8:00pm until further notice***

**HOW:** You may register for the entire series now and attend as many as you can. A recording of each webinar along with handouts will be made available after the scheduled event.

Follow this link to register: <https://attendee.gotowebinar.com/register/6796326968599546894>

**WHO SHOULD ATTEND:** Physicians, Advance Practice Providers, RNs, medical assistants, coders/billers, office managers and any members of your practice's care team.

**WHAT ELSE:** The first webinar will cover issues around personal protective equipment (PPE); behavioral health support; the CMS Accelerated and Advance Payment Program; and the Paycheck Protection Program (PPP). Subsequent webinars will cover issues such as:

- Telehealth reminders and tips
- ICD-10 and CPT information
- Coding and billing for telehealth services
- Engaging you care team
- Preparing for the next wave of COVID-19

This is a (1) Hour 2-B AOA approved CME credit

## INDUSTRY NEWS

- Blue Cross and BCN announce temporary sequestration relief and DRG enhancement for Medicare Advantage providers treating inpatient COVID-19 patients:  
<https://www.bcbsm.com/content/dam/public/shared/documents/coronavirus/provider/alerts/temporary-sequestration-relief.pdf>
- AOA announces one year extension of Board eligibility:  
<https://certification.osteopathic.org/news/aoa-announces-one-year-extension-of-board-eligibility/>
- DEA information and regulations exceptions:  
<https://www.deadiversion.usdoj.gov/coronavirus.html>

## CME FOR HOURS WORKED RESPONDING TO COVID-19

<https://domoa.memberclicks.net/covidcme#/>

## PPE DONATIONS

- Michigan Community Service Commission: [COVID19donations@michigan.gov](mailto:COVID19donations@michigan.gov) or call (517) 335-4295.
- PPE For MI: <https://sites.google.com/view/ppe-for-mi/home>



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- Hospitals Accepting Donations Statewide:  
<https://mha.org/Portals/0/Issues%20and%20Advocacy/michigan-hospital-donations-covid-19.pdf>

## **SBA LOANS & UNEMPLOYMENT**

Small Business Association: <https://www.sba.gov/page/coronavirus-covid-19-small-business-guidance-loan-resources>

The Michigan Unemployment Insurance Agency has put together videos to assist those who need to file a claim. <https://www.youtube.com/watch?v=3AAAdaXYizbc>

## **BUSINESS RESOURCES**

- Maner Costerisan: CPAs, business and technology advisors  
Contact: (517) 323-7500  
Fraud Prevention Tips To Keep Your Medical Practice Financially Healthy:  
<https://manercpa.com/fraud-prevention-tips-to-keep-your-medical-practice-financially-healthy/>
- Kerr Russell Attorneys at Law  
Contact: Daniel Schulte (313) 961-0200 [www.kerr-russell.com](http://www.kerr-russell.com)  
For all of your legal needs, Kerr & Russell Attorney and counselors are committed to supporting the community, clients and people as effectively as they have through every other crisis our Nation has encountered in the firm's nearly 150-year history.
- Healthcare Partners of Michigan  
Contact: Mark Lazar (419) 283-6629 [mlazar@mednetone.net](mailto:mlazar@mednetone.net)  
Serving the needs of primary and specialty care private practice physicians, as well as mid-level providers and behavioral health specialists by helping to develop and sustain high performing independent practices.
- CDC guidelines for bringing essential workers back to work  
<https://www.cdc.gov/coronavirus/2019-ncov/downloads/critical-workers-implementing-safety-practices.pdf>

## **DISCOUNTS & GIVEAWAYS FOR HEALTH CARE WORKERS**

- **BP:** First responders and health care workers get 50 cents off per gallon on their next fill up at BP and Amoco stations. To get the discount, you'll have to verify [your employment status](#). Learn more at [https://www.bp.com/en\\_us/united-states/home/products-and-services/our-rewards/supporting-our-local-heroes.html](https://www.bp.com/en_us/united-states/home/products-and-services/our-rewards/supporting-our-local-heroes.html)
- **Crocs:** The company is giving away free footwear to healthcare workers:  
<https://www.crocs.com/COVID19-REQUEST.html>
- **Dollar General:** Through April 30, all medical personnel, first responders and activated National Guardsmen get a 10% discount on qualifying purchases when they show their employment badge or ID at more than 16,300 stores: <https://newscenter.dollargeneral.com/news/dollar-general-announces-discount-to-medical-guardsmen-and-first-responder-communities.htm>



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- **Krispy Kreme:** Every Monday through National Nurses Week (May 6-12), Krispy Kreme is giving all health care workers with a badge a free dozen of its Original Glazed Doughnuts: <https://newscenter.dollargeneral.com/news/dollar-general-announces-discount-to-medical-guardsmen-and-first-responder-communities.htm>
- **The North Face:** The North Face is offering a 50% discount to U.S. first responders when they purchase online or at any retail store owned by North Face from April 14 to December 31, 2020: <https://www.thenorthface.com/help/the-north-face-first-responder-discount-program.html>
- **Starbucks:** Through May 31<sup>st</sup> any customer who identifies as a first responder or front-line worker supporting the health care industry will receive a free tall brewed coffee, either hot or iced, the coffee. The offer is for police officers, firefighters, paramedics, doctors, nurses, hospital and medical staff and researchers.
- **Walgreens:** April 25<sup>th</sup> is “Frontline Hero Discount Day”: <https://news.walgreens.com/covid-19/press-releases-1/walgreens-announces-frontline-hero-discount-day-on-april-25.htm>
- **White Castle:** Through April 30<sup>th</sup>, healthcare workers get a free Castle Combo or breakfast combo with their ID and coupon: <https://www.whitecastle.com/value-offers/7a24797b-6d2a-4698-954d-eda5ad22663b>

**We appreciate the patience our members and partners have had in these difficult times.  
Please keep yourself and your family safe.**